

# SAVE THE DATE: 13 FEBRUARY 2020

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You're invited to a workshop to have your say and shape the way you get education and information from government about billing and claiming Medicare services.

We recognise the challenges faced by health professionals when you need information or support. We want to change the way we deliver this support, and how we work with you to do this.

At this workshop we'll seek insights and feedback directly from health professionals. We'll use this information to improve the way we deliver education and information services.

This one day workshop is best for health professionals who can advocate for and represent the needs of their profession. We'll continue to work with health professionals through research and surveys to get direct feedback.

We're hosting this event on **13 February 2020** in our collaborative design hub in **Melbourne's CBD**.

If you can't make it this time there will be more opportunities in the future.

## WHO ARE WE?

We're a team from the Departments of Human Services, Health and Veterans' Affairs.

## WE'LL WORK WITH YOU TO:

- understand the issues you face when seeking information and education from government to bill or claim services
- explore opportunities for improvement
- develop and evaluate ideas for the future.

## SECURE YOUR SPOT

RSVP as soon as possible to [HP.Support.Education@humanservices.gov.au](mailto:HP.Support.Education@humanservices.gov.au).

There are limited places.

Once you RSVP we will confirm your attendance and send more information.



Australian Government  
Department of Human Services



Australian Government  
Department of Veterans' Affairs



Australian Government  
Department of Health

# COLLABORATIVE DESIGN WORKSHOPS

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Workshops in our collaborative design hubs aren't your everyday meeting.

We use human-centred service design principles to put the needs, desires and abilities of users at the centre of what we do.

**We ask you to:**

- be our partner in the creative process
- share your expertise and experience
- represent your members and colleagues
- embrace the opportunity

