



2018 - 2019

MEMBER BENEFITS GUIDE

MDA National
Support. Protect. Promote.
Preferred Medical Indemnity Provider

australia lounge
Virgin

asmofq
AUSTRALIAN ASSOCIATED MEDICAL OFFICERS' FEDERATION QUEENSLAND

make it cheaper

LEXUS
of Brisbane

AMERICAN EXPRESS

***cornerstone**
MEDICAL RECRUITMENT

doctors
health fund
Avant mutual

Emirates

orbit
WORLD TRAVEL

William Buck
CHARTERED ACCOUNTANTS & ADVISORS

The Qantas Club

winedirect
win a

W

B M W

MGR
MEDICAL AND GENERAL RISK SOLUTIONS

AVIS

Budget

HWL EBSWORTH
LAWYERS

+OSLER

BOQ
SPECIALIST
Distinctive banking

**FOR YOUR
AMA QUEENSLAND
MEMBERSHIP**

WWW.AMAQ.COM.AU



MAXIMISE

YOUR MEMBERSHIP

Maximise your membership by regularly visiting our website www.amaq.com.au for information on the latest conferences, training programs, social events, advocacy work, resources and award updates. Join us on *Facebook, LinkedIn, Instagram, Youtube* and *Twitter* to ensure you are always up-to-date.

It is also vital you keep us updated with your current contact details including phone, mobile, email and postal address to ensure you receive the most up-to-date information and important communications.

GET INVOLVED

The only person who can maximise your AMA Queensland membership is you. Attend conferences and events, join a committee or talk directly to us about issues you would like to see AMA Queensland address for its members. The more involved you are, the more you will get from your membership. Have a burning issue you would like to discuss? Contact us on (07) 3872 2222 or email membership@amaq.com.au.





MEMBER

SERVICES AND PRODUCTS

PRACTICE AND EMPLOYMENT SUPPORT **04**

Workplace Relations Team **05**

RESOURCES **08**

PROFESSIONAL SERVICES **12**

FINANCE AND INSURANCE **16**

LIFESTYLE AND TRAVEL **20**

ADVOCACY AND COMMUNITY BENEFITS **26**

Advocacy **26**
AMA Queensland Committees **27**
Health Vision **28**
Public Health Campaigns **29**
AMA Queensland Foundation **29**

CAREER ADVICE **30**

NEWS AND INFORMATION **32**

EVENTS, TRAINING AND PROFESSIONAL DEVELOPMENT **34**

PRACTICE AND EMPLOYMENT SUPPORT



WORKPLACE RELATIONS TEAM

PRIVATE PRACTICE



The Workplace Relations Team plays an important role for members who own or work within a general or specialist practice. Our specialised advisors understand the complexities of the health industry and are able to provide tailored advice on a collective or individual basis.

Are you a practice owner?



The Workplace Relations Team can support you with:

- ▶ Setting up a private practice and providing free consultations with industry-specific corporate partners.
- ▶ Interpreting relevant legislation and awards.
- ▶ Drafting employment contracts.
- ▶ Implementing policies and procedures.
- ▶ Resolving workplace disputes.
- ▶ Managing complaints.
- ▶ Appearing in unfair dismissal actions.
- ▶ Conducting health & safety audits.

Are you a Registrar, Employee Doctor or Contracting Doctor working for a private practice?

The Workplace Relations Team can support you with:

- ▶ Reviewing employment contracts before signing with potential employers.
- ▶ Mediation services for workplace disputes.
- ▶ Bullying and harassment processes and procedures.
- ▶ Resolving pay and leave disputes.
- ▶ Industry specialist corporate partners who understand the legal and accounting structures of being a doctor in private practice.

ALL WORKPLACES REQUIRE ASSISTANCE FROM TIME TO TIME

HOSPITAL EMPLOYEE



The Australian Salaried Medical Officers' Federation Queensland (ASMOFQ) is our union partner. ASMOFQ is the only Queensland union run by doctors, for doctors. AMA Queensland and ASMOFQ are dedicated to addressing concerns affecting you and the medical profession. While AMA Queensland focuses on policy, advocacy, research and education, ASMOFQ is dedicated to upholding your industrial and workplace rights.

ASMOFQ will:



- ▶ Negotiate your industrial agreement for both junior and senior doctors. This includes doctors employed by a Queensland Health Hospital Health Service, the Mater Hospital and the Royal Flying Doctor Service.
- ▶ Help you interpret your agreement, award, policies/procedures, directives and any other legislation applicable to your employment.
- ▶ Approach your employer to resolve issues relating to your employment on an individual or collective level.
- ▶ Work with you on resolving workplace conflicts and grievances.
- ▶ Assist you with navigating performance-related matters.
- ▶ Help you resolve payroll problems, including underpayment and overpayment.
- ▶ Attend meetings with management as your support person or advocate.

MEMBERSHIP WITH ASMOFQ IS INCLUDED WITH YOUR AMA QUEENSLAND MEMBERSHIP

asmofq
AUSTRALIAN SALARIED MEDICAL OFFICERS' FEDERATION QUEENSLAND

P: (07) 3872 2222 or 1800 626 637 (outside Brisbane)
E: asmofq@amaq.com.au

P: (07) 3872 2222 or 1800 626 637 (outside Brisbane)
E: workplacerelements@amaq.com.au

WORKPLACE RELATIONS MANUALS

The AMA Queensland Workplace Relations Department is dedicated to providing support and advice for private practice members so you can concentrate on getting back to the business of caring for your patients. As well as providing free Workplace Relations phone advice to its members, AMA Queensland has developed three electronic Workplace Relations manuals available to order. These user-friendly manuals come with a branded presentation case and provide you with easy to use, practical advice on the fundamentals of establishing an efficient and legally compliant medical practice. The manuals guide you through legislation relevant to your practice, and provide you with policies and processes to assist you in dealing with the issues of everyday employment.

To order your Workplace Relations Manuals please complete the form overleaf, or contact the department either by phone on (07) 3872 2222 or email workplacelrelations@amaq.com.au



EMPLOYER MANUAL

The AMA Queensland's Employer Manual is designed to provide a 'one-stop' guide for employers and managers in private practice. This manual provides guidance on employment matters such as Health and Safety requirements, disciplinary and performance management procedures, avoiding unfair dismissals and policy writing.

This manual addresses the legislation that informs the national workplace relations framework employers need to consider, by updating their policies and codes on workplace consultation and managing bullying and harassment to ensure consistency and compliance.

The manual also considers the main work health and safety issues in private practice, covering areas such as bullying and harassment, equal employment opportunities, journey claims, managing difficult patients, minimising and eliminating risks in the workplace, reasonable management action and various other work health and safety codes of practice.

These topics have been collated to help practices eliminate potential risks and claims and ensure practices run a safe workplace.



EMPLOYEE POLICY & PROCEDURE MANUAL

The AMA Queensland's Employee Policy & Procedure Manual provides a set guide for all employees. This manual covers policy templates on topics such as sexual harassment, anti-discrimination and social media. It also contains information on employee entitlements such as minimum employment periods, notice of termination and leave entitlements.

The Employee Policy & Procedure Manual has been created for employees to help them to understand their rights. It provides guidelines on what is expected from employees within medical practices, including performance and health and safety matters.



STARTING & WORKING IN PRIVATE PRACTICE MANUAL

The AMA Queensland's Starting and Working in Private Practice Manual outlines the steps you need to take in establishing and running a successful medical practice in Queensland. The manual guides you as you make decisions about your practice, and gives you practical ideas on how to improve your workplace systems and develop your business. This manual provides you with checklists and templates to assist you in selecting your staff, managing your finances and making critical business decisions.



AMA QUEENSLAND AWARD SUBSCRIPTION SERVICE

An ever-changing system is challenging to ensure compliance with current legislation. AMA Queensland's *Award Subscription Service* delivers notifications of updates and changes directly to your inbox. Notifications include changes on rates of pay for administration and nursing staff, increases in allowances, amendments to award provisions and common issues of the health industry awards. As an award subscription member you also receive additional discounts to workplace relations training and manuals.

P: (07) 3872 2222

E: workplacerelations@amaq.com.au



RESOURCES

AMA FEES LIST WEBSITE

The AMA Fees List website is now live:
<https://feeslist.ama.com.au>

The Fees List website has replaced the book and CD-ROM formats, and is the central hub for accessing AMA Fees, supporting policies and resources, plus new Fees List features (which makes accessing AMA Fees faster and easier than ever before). Members can still print individual items, sections of the pdf or the pdf in full if they prefer. The new Fees List website also features an indexation calculator, video consultation calculator and anaesthesia calculator.

Members can tour the new AMA Fees List by logging in with their membership number and password then selecting 'take a tour' from the help options at the bottom right of the page. These details can be retrieved on the login page or by contacting Member Services at memberservices@ama.com.au or 1300 133 655.

**For any enquiries about the Fees List website,
please contact the Fees List team:**

E: feeslist@ama.com.au

P: (02) 6270 5400





CONTRACT TEMPLATES

Ensure your employment contracts are compliant with the most current legislation. AMA Queensland's Workplace Relations Team provides employment contracts for practice support staff, nurses, scientists, operational staff and doctors.

P: (07) 3872 2222

E: workplacerelations@amaq.com.au



DOCTORPORTAL LEARNING

Doctorportal Learning is a free resource for AMA members. It is a mobile friendly CPD learning management system specifically designed for Australian doctors. Developed with the busy doctor in mind, *Doctorportal Learning* provides a one-stop shop for registering, completing and managing medical professional learning that meets all of your CPD reporting requirements. *Doctorportal Learning* enables you to:

- ▶ Track your CPD points and progress in one place;
- ▶ Create your personal learning profile by linking your college(s) and scope of practice;
- ▶ Understand your CPD requirements for the Medical Board of Australia or up to 16 different specialist colleges, depending on your practice;
- ▶ Access your enrolled self-paced online learning anytime, anywhere, remembering where you stopped last time, so you don't have to start again;
- ▶ Automatically update any completed *Doctorportal Learning* CPD to your CPD activity record; and
- ▶ Download and print your CPD summary to meet your CPD reporting obligations.

<https://learning.doctorportal.com.au>

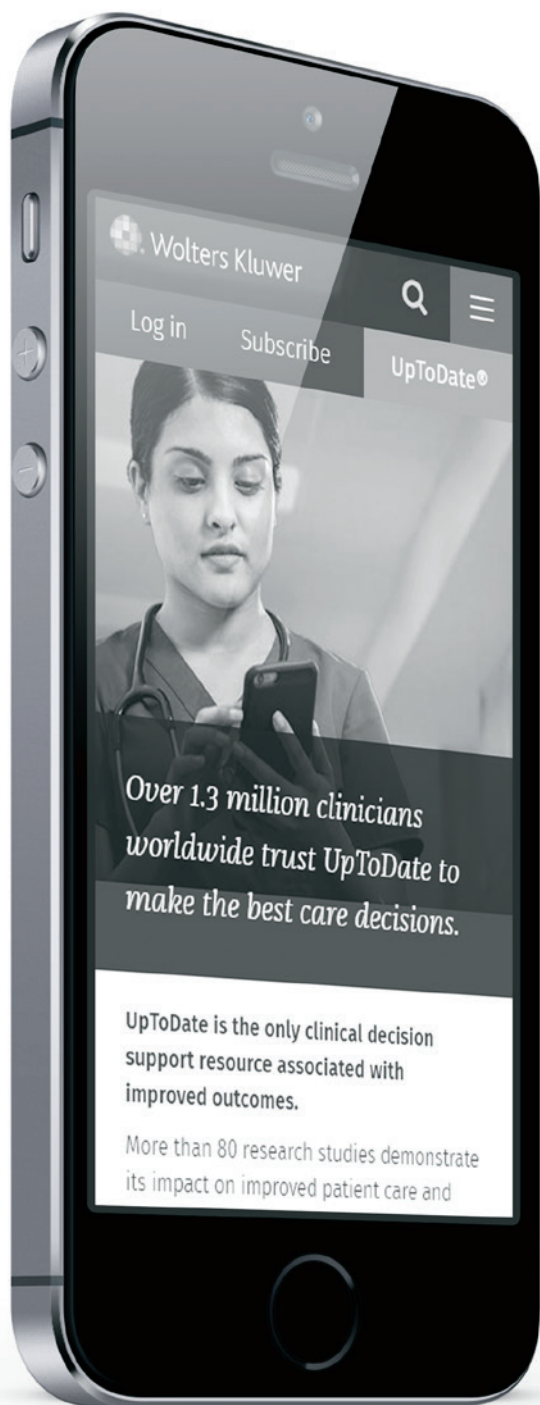
GP DESKTOP TOOLKIT

The AMA has developed the GP Desktop Toolkit for commonly used practice support tools for general practitioners. GP members are reminded that the AMA provides this free resource which brings together the forms, guidelines, practice tools, information and resources used by general practitioners in their daily work. The GP Desktop has links to over 300 commonly used administrative and diagnostic tools, saving GPs valuable time. The toolkit provides members with:

- ▶ Online practice tools that are accessible and/or can be completed online;
- ▶ Checklists and questionnaires in PDF format that can be printed;
- ▶ Commonly used forms in PDF format that can be printed;
- ▶ Guidelines (administrative and clinical);
- ▶ Reference materials; and
- ▶ State and territory specific tools such as forms for WorkCover, S8 prescribing, etc.

AMA members can access the GP Desktop on the doctorportal website once signed in: www.doctorportal.com.au/gp-desktop or in resources section of the website once logged into the AMA federal website (www.ama.com.au).





UPTODATE

UpToDate is an evidence-based, medical-professional authored, online resource that assists professionals and medical students make clinical decisions. It incorporates the latest medical findings, the best available evidence and practical recommendations for patient care.

With an individual subscription to *UpToDate* members can:

- ▶ Increase their knowledge with access to more than 10,500 clinical topics covering more than 20 medical specialties;
- ▶ Get a broad overview of a condition or drill down to specific treatment recommendations;
- ▶ Answer clinical questions quickly from anywhere with *UpToDate* mobile apps;
- ▶ Access a select drug database and drug interactions tool;
- ▶ Provide patients with information they can take home to help make more informed decisions; and
- ▶ Improve the quality of care they provide their patients.

Doctors in training and medical students can purchase a one-year subscription for USD \$169 – a saving of USD \$45 off the regular trainee new subscriber rate, or extend your subscription and pay only USD \$318 for a two-year subscription. Professionals can purchase a one-year subscription for USD \$439 – a saving of USD \$75 off the regular professional new subscriber rate, or extend your subscription and pay only USD \$849 for a two-year subscription.

To take advantage of this offer, log in to the AMA website to access the *UpToDate* website. You can renew an existing subscription or join on the *UpToDate* website, and the AMA discounts can be applied here.

For more information, also visit:

E: memberservices@ama.com.au

P: 1300 133 655

www.uptodate.com/home/help-faq



MENTONE EDUCATIONAL

AMA members receive great discounts from Mentone Educational on premium teaching materials, sourced globally for their quality and durability to support your medical training. AMA members can take advantage of a 10% discount on all products from Mentone Educational such as:

- ▶ Premium quality models – Mentone offers German made anatomical models designed to aid medical education. These quality products come with warranties of 3-5 years but most medical professionals keep these items for life.
- ▶ Anatomical charts – Mentone's anatomical charts aid medical learning and are especially useful for medical students to support their studies.
- ▶ Medical skills training – Mentone offers a large range of skills training products from suturing to injection training which will greatly assist medical students, and professionals, to refine their skills.

This offer only applies to online purchases for AMA members.

To obtain the member discount code, log into the AMA website and visit the Mentone Educational page of member benefits. Simply quote the code when ordering online. Alternatively, members can contact Federal AMA Member Services on 1300 133 655 or memberservices@ama.com.au to receive the discount code or any other information.

Student members receive a 10% discount on all products from Mentone Educational, including anatomical charts and models, and training support tools. Simply quote the student code when ordering online. AMA student members are also offered a special introductory offer of \$50 discount on all orders over \$250 when using the discount code.

To obtain the student discount code simply log into the AMA website and visit the Mentone Educational page of the student member benefits. Alternatively, you can email or call AMA Federal Member Services Team.

MJA BOOKSHOP

The *MJA* Bookshop sells a wide range of Australian medical texts and is the exclusive Australian distributor for American Medical Association publications. AMA members are entitled to a 10% discount on all products at the *MJA* Bookshop. Browse the Bookshop here: www.doctorportal.com.au/shop



PROFESSIONAL SERVICES



WILLIAM BUCK CHARTERED ACCOUNTANTS

William Buck Chartered Accountants understand that medical practitioners and leaders face a unique challenge; running an efficient and successful business while offering the best quality of care for their patients. You need a partner who understands these unique industry issues and can help you through the financial and business implications.

William Buck Chartered Accountants is the preferred accounting, taxation, audit, insolvency and superannuation advisory service provider for AMA Queensland. They have extensive experience working with health professionals and businesses at all levels; from salaried medical practitioners to principals of small and medium sized practices or group and corporate practices.

Benefits include:

- ▶ Complimentary consultation for commencing practice, contracting or IMG;
- ▶ Complimentary establishment of the necessary registrations including ABN, GST and PAYG; and
- ▶ Complimentary review of structures and investment entities.

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@williambuck.com

Julie O'Reilly

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@williambuck.com

P: (07) 3229 5100



CORNERSTONE MEDICAL RECRUITMENT

5% discount on placement services across all specialist medical divisions (excludes AMA Clients with existing service level agreements), up to \$500 toward travel, relocation or accommodation for permanent placements for AMA members, free career pathway advice and support, and guidance and support on staff recruitment, retention and engagement.

For any enquires about roles you would like to recruit for in your private practice, or if you are looking for a role at any stage of your medical career from your junior to senior years, please contact Cornerstone on (07) 3171 2929 or email info@cmr.com.au.

HWL EBSWORTH LAWYERS

UNIQUE OFFER TO AMA QUEENSLAND MEMBERS

HWL Ebsworth is a full service commercial law firm providing expert legal services at competitive rates. Through our combination of legal specialists and industry experience, HWL Ebsworth is ideally placed to protect the interests of our clients while enabling them to achieve their commercial and operational objectives. HWL Ebsworth is currently ranked as the largest legal partnership in Australia according to the most recent partnership surveys published by *The Australian* and the *Australian Financial Review*.

HWL Ebsworth is very pleased to have recently welcomed the team from TressCox Lawyers to the firm. This team offers clients more than 100 years' experience representing medical practitioners in various areas of health and aged care law. The Health and Aged Care Services Team can help guide you through the increasingly complex operational, legislative and policy framework. We can provide you informed legal advice on litigious, disciplinary and commercial issues at all levels. With considered legal advice our team can assist you to operate a commercially viable business that complies with the health services industry's unique and ever changing regulatory environment.

As a member of AMA Queensland, this partnership provides you with legal assistance and support, both individually, for your business and your staff. HWL Ebsworth will provide AMA Queensland members with an initial consultation by phone or in person at no cost (up to 30 minutes).

Take advantage of this benefit with advice from highly qualified lawyers on:

- ▶ Setting up your practice, including buying a business, business structuring, contracts and advice on restraint of trade clauses;
- ▶ Running your practice, including IR & Workplace Safety, employment, service, and locum contracts and corporate governance;
- ▶ Group practice issues and bringing in additional owners including partnership, shareholder and buy-sell agreements;
- ▶ Selling your practice including helping to get ready for sale, workout and earn-out arrangements;
- ▶ Resolution of disputes about restraints, contracts (including building contracts and shareholder agreements) and debt collection;
- ▶ Regulatory issues including investigations by the OHO, AHPRA and Medicare Australia;
- ▶ Your personal matters including buying, selling and leasing property; and
- ▶ Estate planning including creating and documenting strategies to transfer wealth from one generation to the next.

Katharine Philp

P: (07) 3004 3536

E: katharine_philp@tresscox.com.au

www.tresscox.com.au

+OSLER

OSLER TECHNOLOGY

AMA Queensland members receive a \$70 discount off the Osler Clinical ePortfolio, a highly efficient clinical portfolio that helps you meet your CPD requirements for re-registration.

For more information on the Osler platform, visit <https://www.osler.community/>





AMA QUEENSLAND BOOKKEEPING AND ADMINISTRATION SERVICES

AMA Queensland Bookkeeping and Administration Services can assist your practice, committee, association, society or college with the following services:

- ▶ Bookkeeping;
- ▶ Meetings and events;
- ▶ Membership needs; and
- ▶ Marketing and communications.

BOOKKEEPING SERVICE



Our Bookkeeping Services Team provides professional and confidential financial services for your organisation.

We offer a service that includes a full function payroll, including superannuation, provision of monthly financial reports as well as the completion and lodgement of business activity statements. We communicate with your tax accountants to ensure services are performed efficiently; thus reducing double-handling and saving you money.

Our team is supported by the AMA Queensland Workplace Relations Team, with access to current, accurate and timely HR advice when required. As registered BAS agents, our team assists with a wide range of services to suit your practice needs.

BOOKKEEPING

- ▶ Bank reconciliation, including reconciliation of the practice management software
- ▶ Accounts receivable and payable
- ▶ Monthly financial reporting and budgeting

PAYROLL

- ▶ Staff and doctors' wages
- ▶ Locum doctor payments
- ▶ Superannuation
- ▶ Payment summaries
- ▶ Payroll tax

Our team has extensive knowledge of the *Health Professionals and Support Services and Nurses Awards*.

BUSINESS ACTIVITY STATEMENT

- ▶ GST and PAYG lodgement monthly or quarterly

ACCOUNTING SOFTWARE SET UP

- ▶ Including staff training and procedures

PRACTICE PROCESS REVIEW

- ▶ Review existing practice processes to ensure legislative compliance

For further information please contact our office.

P: (07) 3229 5100

E: admin@amaqbookkeeping.com

YOUR BEST COMMITTEE SUPPORT



Partner with one of Australia's most trusted not-for-profit organisations to handle the day-to-day management of your committee.



MEETING COORDINATION

Organising your meeting dates, venues, agendas, minutes, reports, and implementing committee tasks and projects.



DAY TO DAY ADMINISTRATION

Managing seamless communication with your committee, board members, external parties and other key stakeholders.



BOOKKEEPING

Maintaining your finances, reporting, BAS compliance and audit obligations for your committee.



MEMBER ENGAGEMENT

Handling member queries, renewals, producing newsletters, website updates and database management.



CONFERENCES AND EVENT MANAGEMENT

Coordinating all venue logistics, programs, sponsor engagements, marketing and promotional materials, travel, and budgets.

CONTACT US TODAY!

P: (07) 3872 2222

E: bss@amaq.com.au

www.amaq.com.au

FINANCE AND INSURANCE



AMERICAN EXPRESS

AMA branded AMEX cards are available to members. These cards have additional benefits that a standard AMEX card does not offer, such as reduced annual card fees, free supplementary cards, 0% interest balance transfers, introductory points offers, free flights and travel insurance. Offers vary depending on the card.

AMA AMEX cards benefits and sign up forms can all be found at the dedicated AMA AMEX website, available to members only: www.ama.com.au/ama-amex-card

Should members require assistance in relation to AMEX benefits, please contact Member Services on 1300 133 655.

P: 1300 133 655

E: memberservices@ama.com.au



DOCTORS' HEALTH FUND

Doctors' Health Fund is an exclusive private health fund originally created by the AMA in 1977 to serve the medical community. Now part of Avant Mutual, thousands of doctors trust Doctors' Health Fund for better cover, better extras, and better value health insurance.

Doctors' Health Fund stands alone as the fund created and ultimately owned, by doctors. With the emergence of shareholder interests at the expense of quality cover, there has never been a better time to join Doctors' Health Fund – a trusted, preferred provider of AMA Queensland.

Why choose Doctors' Health Fund?

- ▶ Our *Top Cover Hospital* pays medical benefits up to the AMA list of services and fees. Your doctor does not have to participate in any medical scheme for you to receive the AMA medical benefit;
- ▶ We have agreements with 91% of total private hospitals in Queensland giving members increased access;
- ▶ We cover up to 98% of no or known medical gaps¹ in Queensland outperforming the bigger, open health funds;

- ▶ We advocate for clinical independence and freedom of choice with no restrictive preferred provider networks for extras cover – you know who is best to treat you;
- ▶ We don't cover non-medically proven therapies such as chiropractic or natural therapies;
- ▶ All of our hospital cover includes national ambulance cover for BOTH emergency and medically-necessary ambulance services;
- ▶ Generous extras benefits like 100% cover for unlimited general dental check-ups on Total Extras
- ▶ Our member satisfaction rating is 96%²;
- ▶ 98% of your calls in business hours are answered in under 30 seconds and claiming is fast and easy with our mobile app; and
- ▶ As part of Avant Mutual, we are owned by doctors not shareholders.

Call us today on 1800 226 126, or join in 10 minutes at doctorshealthfund.com.au

1. <http://www.privatehealth.gov.au/dynamic/Insurer/Details/AMA>

2. The Doctors' Health Fund Member Satisfaction Research report 2017

Private health insurance products are issued by The Doctors Health Fund PTY LTD, ABN 68001417527 (Doctors' Health Fund), a member of the Avant mutual group. Cover is subject to the terms and conditions (including waiting periods, limitations and exclusions) of the individual



BOQ SPECIALIST

BOQ Specialist provides financial solutions specifically designed for doctors. They invite you to find out more about their innovative range of distinctive banking products and services including:

- ▶ Credit cards;
- ▶ Motor vehicle finance;
- ▶ Home loans up to 100%;
- ▶ Fixed rate home loans with 100% offset;
- ▶ Equipment and fit-out finance;
- ▶ Professional overdrafts;
- ▶ Commercial property finance up to 100%;
- ▶ Self-managed super fund lending up to 90% to purchase a residential or commercial property;
- ▶ Goodwill and practice purchase loans;
- ▶ Business banking including merchant facilities; and
- ▶ Personal and business savings deposit accounts.

Andrew Cox
Home Loan Specialist
P: (07) 3018 8165
M: 0403 803 925

Simon Moore
Medical Finance Specialist
P: (07) 3018 8114
M: 0439 062 692



MEDICAL AND GENERAL RISK SOLUTIONS (MGR)

Medical and General Risk Solutions (MGR) is a specialist insurance broker focused exclusively on the medical industry. We help doctors and practice owners navigate the complex risks in running a modern day medical practice by putting in place risk management strategies and the right insurance program to protect your assets, liabilities and reputation. We have offices in Brisbane, Gold Coast and Sydney and represent clients Australia-wide including many AMA Queensland members.

MGR was formerly AMA Queensland Insurance Solutions. We have changed our name to reflect our growing medical client base which extends from Hobart to Cairns.

We are able to advise on all aspects of your practice or personal insurance needs. We have a team of qualified insurance brokers ready to provide you advice and the right insurance solution.

Contact Chris Mariani or James Warwick to arrange an obligation-free consultation.

Chris Mariani

M: 0419 017 011

E: chris@mgrs.com.au

www.mgrs.com.au

P: 1300 883 059

F: (07) 3871 4900

James Warwick

M: 0402 042 116

E: jwarwick@iaa.net.au



MDA NATIONAL

MDA National is a doctor-owned mutual that supports, protects and promotes more than 50,000* members and insureds with extensive professional indemnity insurance.

As well as medical indemnity, MDA National provides members with 24-hour medico-legal support, accredited education, personalised service and extensive member benefits with local offices in Brisbane, Adelaide, Hobart, Melbourne, Perth and Sydney.

Our recent member survey[^] shows 90% of member participants feel supported by our team of medico-legal experts, and 87% feel we provide exceptional service.

P: 1800 011 255

www.mdanational.com.au

**MDA National data 2016*

[^]MDA National's Australia-wide Member survey, February 2017



LIFESTYLE AND TRAVEL





ORBIT WORLD TRAVEL

Enjoy the personalised services of AMA Queensland's very own travel provider, Orbit World Travel for your holiday or conference needs.

- ▶ 10% discount on travel insurance*
- ▶ 2% discount on domestic and international packages and cruise holidays*
- ▶ 2% prepaid land arrangements within Australia (including accommodation, care hire etc)*
- ▶ Significantly discounted service fees*

P: 1300 262 885
(1800 AMA TVL) or
(07) 5556 7222

E: travel@amaq.com.au

www.orbitworldtravel.com.au

*Conditions apply to the discounts

make it cheaper

MAKE IT CHEAPER

AMA Queensland partnered with one of Australia's largest independent energy brokers, Make It Cheaper, to help members save money on electricity and gas.

Their free energy health-check compares your bill against the competitive rates they have negotiated with their panel of retailers to find you a better deal.

There are no fees, no hidden costs and no obligation to switch.

Don't pay more for energy than you have to.

- ▶ Call the AMA Queensland Members Hotline: **(02) 8077 0159**.
- ▶ Visit www.makeitcheaper.com.au/landing/ama-qld and upload a copy of your bill for a free comparison



WINE DIRECT

The boutique wine provider offers AMA Queensland members exclusive offers including Wine Concierge, whereby Wine Direct locates a specific wine for you and offers their best rate for that product.

- ▶ Exclusive monthly wine offers;
- ▶ Member invitations to member wine tastings; and
- ▶ Special access to limited, specialty wines.

To take advantage of these special offers, visit www.winedirect.com.au or contact the AMA Queensland Membership Team on (07) 3872 2222.



VIRGIN AUSTRALIA LOUNGE

The AMA has partnered with Virgin and is proud to offer its members significantly reduced rates to the Virgin Australia lounge. This great rate applies to AMA members and their partners.

AMA Member Rates (GST inclusive) as of 1 August 2017

- ▶ Join fee: \$160 (saving of \$170); and
- ▶ Annual fee: \$325 (saving of \$95).

How members receive this discount:

Members need to contact the Federal AMA office on 1300 133 655 or email memberservices@ama.com.au and provide their Velocity number, first and last name as they appear on their Velocity membership card. If you do not have a Velocity membership number, you are welcome to join for free by visiting the Virgin Club Lounge. For more information on the Virgin Australia Lounge please refer to their website: <https://ama.com.au/virgin-australia-lounge>.



THE QANTAS CLUB

AMA members are entitled to great discounts on Qantas Club Membership.

AMA Member Rates (GST inclusive) as at September 2017

- ▶ Joining Fee: \$247.38 – save \$151.62;
- ▶ 1 Year Membership: \$415.80 - save \$124.20; and
- ▶ 2 Year Membership: \$754.60 - save \$225.40.

To join and receive these discounts, contact the Qantas Lounge directly on 13 11 31 and quote the Corporate Scheme Number (CSN). The CSN can be found on the AMA Federal website in the member only section (requires your member login).



EMIRATES

AMA Queensland membership entitles you to discounts when you fly with Emirates.

The savings you will receive through this new member benefit are as follows:

- ▶ 8% off Flex Plus fares on Business and Economy Class;
- ▶ 8% off Flex fares on Business and Economy Class; and
- ▶ 5% off Saver fares on Business and Economy Class.

Emirates flies to 145 destinations across six continents and this discount can be used for flights to and from all of these destinations.

Contact the Membership Team on (07) 3872 2222 for the discount code.



ACCORHOTELS

AMA Queensland is proud to confirm that we are now part of the AccorHotels Business Offer programme.

This offer entitles our members to access the best current rates in over 3,000 selected hotels around the world. Our members can enjoy this exclusive offer at all participating hotels in the AccorHotels group: Raffles, Fairmont, Sofitel Legend, SO Sofitel, Sofitel, MGallery by Sofitel, Pullman, Swissôtel, Adagio Premium, Novotel, Novotel Suites, Mercure, Mama Shelter, Adagio & Adagio Access, ibis, ibis Styles and ibis Budget.

To take advantage of this offer you will need a unique access code. To obtain your access code please contact membership@amaq.com.au or call our friendly membership team on (07) 3872 2222.



BMW AUSTRALIA

The BMW Corporate program is not simply about making it easier to own one of the world's safest, most advanced driving machines; it's about enhancing the whole experience of ownership.

Benefits include:

- ▶ Complimentary scheduled servicing for 5 years / 80,000km;
- ▶ Complimentary use of a BMW during scheduled servicing;
- ▶ Door-to-door pick up during scheduled service;
- ▶ Preferential corporate pricing; and
- ▶ Reduced dealer delivery charges and corporate finance rates to approved customers and a reduced rate on a BMW Driving experience course.

The above benefits apply to the purchase of a new BMW vehicle and only to the vehicle purchased.

P: 1800 635 750

E: corporate@bmw.com.au

www.bmw.com.au/corporatecom.au

For more information contact the AMA Queensland Membership Team on (07) 3872 2222.



VOLKSWAGEN

AMA members are entitled to a discount of up to 10% off the recommended retail price of new Volkswagen and Skoda vehicles. Discounts vary depending on the model and may not apply to all models. Please contact your dealership for further information on the discount structure.

Take advantage of this offer that could save you thousands of dollars.

To be eligible for this offer, AMA members need to have held their membership for at least three months prior to the date of picking up a new Volkswagen. Partners are not entitled to this offer.

For more information, contact the Member Services Team on 1300 133 655 or memberservices@ama.com.au to request a letter confirming your AMA membership and eligibility of the discount. The confirmation letter can also be provided to the dealership directly.

AVIS BUDGET GROUP

Enjoy a free weekend or plan your next holiday in advance with Avis.

The AMA have partnered with Avis Budget Group, a leading car rental company, to give members special access to a 10% discount off daily rates, when renting vehicles.

Whether you're travelling for work or leisure, you'll be able to book the perfect vehicle for your needs at discounted rates throughout Australia and abroad.

Experience superior service with Avis:

- ▶ 10% off daily rates (AMA members only);
- ▶ Access to thousands of latest model vehicles across the country;
- ▶ Earn Qantas Points*;
- ▶ Rent through a convenient, extensive network of 230+ locations in Australia and over 5,500 locations globally; and
- ▶ Access discounted international rates.

The benefit is available at ama.com.au/benefits.

The link to the benefit is available on the member benefits page once you log in.

This link is for members only, members must be signed in to access the link.

There is no code, the 10% discount is automatically applied when members click on the link and land on the Budget webpage.



LEXUS OF BRISBANE GROUP CORPORATE PROGRAMME

Lexus represents an incomparable driving experience and the Lexus Corporate Programme builds upon this by providing a service uniquely tailored to our corporate clients. It is with pleasure the Lexus of Brisbane Group continues to offer the Lexus Corporate Programme to AMA Queensland members on new vehicles across the entire Lexus range.

Features of the Lexus Corporate Programme:

- ▶ Three year / 60,000km complimentary scheduled servicing¹.
- ▶ Reduced dealer pre-delivery fee.
- ▶ Access to Lexus Encore Privileges Programme benefits.
- ▶ Complimentary Lexus loan vehicle for the duration of your service.
- ▶ Collection and return of your Lexus from your home or office.
- ▶ Complimentary interior vacuum and exterior wash.
- ▶ Four year complimentary roadside assistance through the Lexus DriveCare Programme².
- ▶ Invitations to a range of luxury events and experience the Lexus lifestyle through Lexus exclusive events.
- ▶ Complimentary copy of *Beyond by Lexus* magazine delivered to your door.
- ▶ The Lexus of Brisbane Group and AMA Queensland partnership includes a few additional benefits:
 - ▶ The ultimate luxury paring. As a Lexus of Brisbane Group corporate customer, you will receive a two night luxury stay at a Spicers Retreat property of your choice.
 - ▶ Access to Lexus of Brisbane Group Airport Valet Service – providing collection and return service from Brisbane Airport⁴.
 - ▶ Priority invitations to Lexus of Brisbane Group corporate events.
 - ▶ Dedicated Lexus / AMA Queensland representative for all enquiries.

To find out more about the benefits offered to you as an AMA Queensland member, contact our dedicated Lexus of Brisbane Group representative Derek Klette today.

Derek Klette | Lexus of Brisbane Group Sales Manager

M: 0419 723 937

E: derek.klette@lexusofbrisbane.com.au

*All information provided on the Lexus of Brisbane Group Corporate Programme is correct at time of print – February 2018. This information is not a complete statement of the Lexus Corporate Programme and must not be relied upon in isolation. It must be read in conjunction with the full terms and conditions which can be obtained from a Lexus of Brisbane Group dealer or www.lexusofbrisbane.com.au/services/corporate/termsandconditions

1. Complimentary scheduled servicing expires at 3 years or 60,000km from the date of first registration, whichever occurs first. Conditions apply. See your Lexus of Brisbane Group dealer for further details.

2. Lexus DriveCare is subject to as outlined in Lexus Owner Benefits terms and conditions www.lexusofbrisbane.com.au/services/benefits/terms.

3. Lexus of Brisbane Group Qantas Points Program is applicable to Private and ABN buyers, who are a current member of AMA Queensland, on all new vehicles purchased between 1 January - 31 December 2018 and delivered by 31 January 2019. Please visit www.lexusofbrisbane.com.au/smallprint/lobgrp for terms and conditions.

4. Further information on the Lexus of Brisbane Group Airport Valet Service can be found at lexusofbrisbane.com.au/about/about-us/benefits. Terms and conditions apply. See your Lexus of Brisbane Group dealer for further details.

ADVOCACY AND COMMUNITY BENEFITS

ADVOCACY

AMA Queensland is an advocacy leader, working with government, healthcare providers and other stakeholders to campaign on behalf of doctors for a better health system for all Queenslanders.

Much of AMA Queensland's policy work is undertaken by our committees. Our committees work to develop policy and drive change in areas of special interest, including general practice, ethics, indigenous health and doctor in training issues.

Your membership gives you the opportunity to help set the agenda for important policy work like the *Health Vision*, and we encourage you to get involved, tell us what's important to you and what you want AMA Queensland to change.

Have a burning issue you would like us to take forward?
Contact membership@amaq.com.au.

“

In 2017, we provided over 15 submissions to the Queensland Government, including recommendations on how to improve the role of the office of the Health Ombudsman, best-practice around the prescribing of medicinal cannabis and review of laws to combat alcohol-fuelled violence. These have produced tangible results - our advocacy has prevented a community member from being appointed as Chair of the National Medical Board, and better guidelines developed for prescribing medical marijuana.

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AMA QUEENSLAND COMMITTEES

Your membership gives you the opportunity to drive the agenda and shape reform through actively participating in a range of member-led committees at AMA Queensland. Make a difference to your profession and join one of the following committees.

AMA QUEENSLAND COUNCIL OF DOCTORS IN TRAINING

The AMA Queensland Council of Doctors in Training (AMA Queensland CDT) is our key junior doctor and medical student representative body, providing the Association with advice on matters of interest to this important part of our membership cohort. They have been front and centre in developing a number of AMA Queensland's advocacy plans, including our submission on the future of Queensland's medical workforce, our proposal for a Queensland Medical Education Training Institute and the annual *Resident Hospital Health Check*, providing a reporting benchmark on how hospitals are meeting the needs of doctors in training around the state.

To join AMA Queensland CDT, email cdt@amaq.com.au.

AMA QUEENSLAND COUNCIL OF GENERAL PRACTICE

The purpose of the AMA Queensland Council of General Practice (AMA Queensland CGP) is to formulate policy, drive medico-political change and provide high quality and timely advice to the Association in the area of General Practice. In 2017, they provided valuable input into the Association's advocacy on issues of concern and relevance to the GP sector, such as Queensland Health's Specialist Outpatient Strategy, medicinal cannabis prescribing and the Federal Government's freeze on the Medicare rebate.

AMA QUEENSLAND ETHICS AND MEDICO LEGAL COMMITTEE

The purpose of the AMA Queensland Ethics and Medico Legal Committee (EMLC) is to advise the AMA Queensland Council on matters of concern in relation to:

- ▶ Respect for patients and colleagues, standards of care, clinical research and teaching, the dying patient, professional conduct and complaints, the doctor's role in society, and all health related matters;
- ▶ Consequences for the medical profession of existing or proposed legislation; and
- ▶ Perceived or anticipated legal consequences for the medical profession, or potentially impacting on health outcomes, or any other information drawn to the attention of the Committee.

The EMLC provided expert advice in the development of key pieces of AMA Queensland's advocacy work, most notably our position statement on real time prescription monitoring and end of life care.

To express your interest in joining a committee, email membership@amaq.com.au or call (07) 3872 2222.



HEALTH VISION

In 2015, AMA Queensland launched the first part of its *Health Vision*. This would be the first of five documents which would detail AMA Queensland's advocacy and policy goals over the next five years.

Each chapter of the *Health Vision* details policy solutions to many of the most pressing issues facing Queensland's health system. It was our intention that these proposals would help to influence change and improve the health system both for our members and the general public.

Health Vision Part 1: This chapter focussed on public health and generational disadvantage. It proposed that the government establish a whole-of-government public health plan to combat Queensland's biggest public health issues such as obesity. It also emphasised the importance of GP vaccinations and called on the Government to do more to meet its Close the Gap targets.

Health Vision Part 2: This chapter focussed on workforce and training issues for doctors in Queensland. It advocated for a Queensland Medical Education Training Institute (QMETI) to standardise the training program for junior doctors in Queensland. It also called for an amendment to mandatory reporting laws in Queensland to provide an exemption such as that which currently operates in Western Australia.

Health Vision Part 3: In this chapter, AMA Queensland advocated for a trial of the Health Care Home (HCH) model, which we believed would empower general practice to provide an enhanced model of the already high level of care they provided to patients, potentially keeping patients out of the more expensive public hospital system.

Health Vision Part 4: In this chapter, AMA Queensland turned its focus to improving collaboration between the different levels of the health system. It argued the Queensland Government should investigate how it can improve connections between the different parts of the health system. One of the ways in which it could do this, we suggested, was a system that allowed both GPs and their patients to track the status of their referral to a public hospital.

Health Vision Part 5: This chapter of the *Health Vision* was released in early 2017 and focused on end of life care. It proposed increased funding to palliative care services and advocated for a target of "50 over 50" – in other words, that fifty per cent of Queenslanders over the age of fifty should have an Advanced Health Directive by 2021.



AMA QUEENSLAND FOUNDATION

If you're the sort of doctor who believes that just one person can change the world, imagine what 6,000 can achieve together.

As a doctor, helping people is the very core of who you are. It isn't a job – it's a calling. Giving back and paying it forward is simply what you do all day, every day. Imagine then, what we can achieve if we all pay it forward for one united cause.

The AMA Queensland Foundation is a charity unlike any other. Established by doctors, we identify gaps in the public health system and direct help to where it's most needed. To do this, we call on the collective talents, resources and compassion of our 6,000 members across Queensland – doctors from every speciality and all career stages. Together, we reach those patients who for various reasons can't reach your practice.

Some of our proudest achievements include:

- ▶ Purchasing a new street van that provides much needed food, emergency clothing, blankets and support to Cairns' homeless population;
- ▶ Financing scholarships to medical students experiencing financial hardship so they may continue pursuing their studies;
- ▶ Supplying a new mini bus to the Red Hill Special School to enable students to engage in learning activities outside the classroom; and
- ▶ Fast-tracking ear, nose and throat surgery for some of Queensland's most disadvantaged children living in remote towns who face logistical challenges accessing timely treatment.

Receiving no government funding, we rely on generous donations, bequests and corporate sponsorships to make the work of the Foundation possible. For more information on how you can help, please visit www.amaqfoundation.com.au or contact the Foundation office on (07) 3872 2222.



PUBLIC HEALTH CAMPAIGNS

AMA Queensland drives numerous public health initiatives to educate the general public and health care practitioners. Our campaigns are developed in response to the demand for health information within the community and cover a broad range of timely public health and policy issues. We also deliver regular AMA Queensland *Health Hubs* at community markets around the state to provide basic health checks and encourage members of the public to see their local GP. Visit our website for more information on campaigns planned for 2018 and how you can get involved www.amaq.com.au.



CAREER ADVICE

DOCTORPORTAL JOBS

Whether you're seeking a new position, looking to expand your professional career, or looking to recruit staff to your practice, *Doctorportal Jobs* can help you. *Doctorportal Jobs* is a job board dedicated to medical professionals. AMA members receive discounts on employer advertising within the site.

<https://jobs.doctorportal.com.au>

AMA CAREER ADVICE HUB

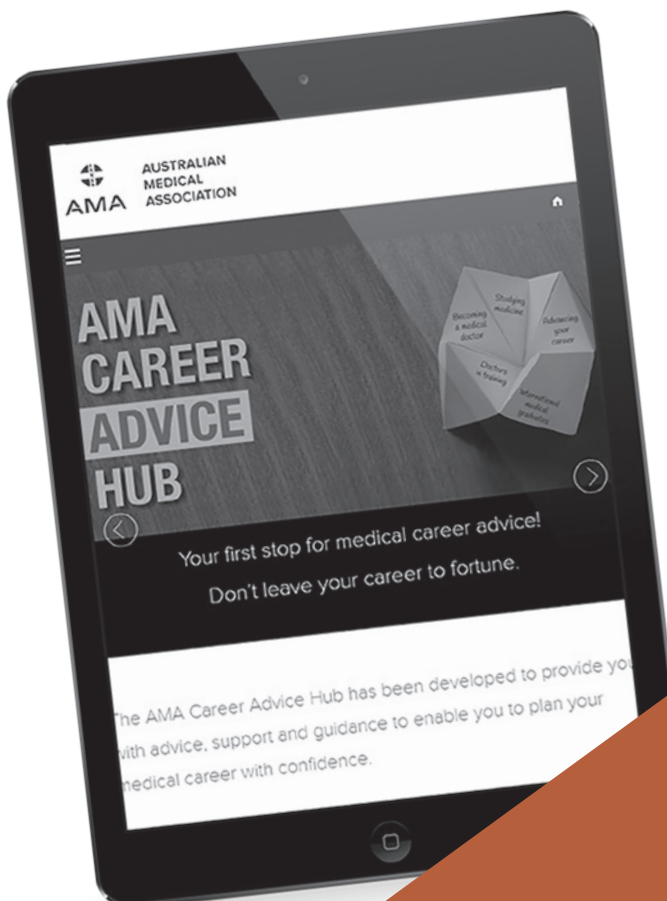
A medical career path can be difficult to navigate. Whether you are an intern just out of university or a senior practitioner considering a career change, the AMA Career Advice Hub can help you find your way by providing information on medical career pathways, different career options, interview skills coaching and resume reviews.

Visit the AMA Career Advice Hub
www.ama.com.au/careers for more information.

P: (02) 6270 5483

E: careers@ama.com.au

www.ama.com.au/careers



AMA SPECIALTY TRAINING PATHWAY GUIDE

With over 64 different medical specialties to choose from in Australia, selecting a speciality can seem daunting. AMA members now have access to a new resource to assist with specialty pathways. We know about length of training, cost of training and work-life balance are important factors in making these decisions - information on the new site will help here too.

This valuable web-based guide allows AMA members to compare up to five specialty training options at once. Information on the new website includes:

- ▶ Colleges responsible for the training;
- ▶ An overview of the specialty;
- ▶ Entry, application requirements and key dates for applications;
- ▶ Cost and duration of training;
- ▶ Number of positions nationally and the number of Fellows; and
- ▶ Gender breakdown of trainees and Fellows

Please note current information within the guide relates to 2017 requirements. Information will be updated to reflect 2018 requirements shortly.

To find out more, visit
www.ama.com.au/careers/pathway

For further information, please contact AMA Career Advisers Annette Lane and Christine Brill on 1300 133 665 or email: careers@ama.com.au. Let the AMA's specialty training pathways guide help inform your career decisions.

NEWS AND INFORMATION

THE MEDICAL JOURNAL OF AUSTRALIA

The Medical Journal of Australia (MJA) is Australia's leading peer-reviewed general medical journal. Published twice a month, with double issues in January and December, the *MJA* covers all the important issues affecting Australian healthcare, including the latest Australian clinical research, evidence-based reviews, clinical practice updates, authoritative medical opinion and debate, and developments within the humanities with respect to medicine. The *MJA* is provided as a free subscription to AMA members and is available in hard copy or online via www.doctorportal.com.au.





DOCTOR Q

Our flagship publication, *Doctor Q* is the premiere publication for doctors in Queensland. Issued quarterly, *Doctor Q* contains a diverse mix of articles, lifestyle information, special offers, member profiles and detailed interviews with your key industry representatives. *Doctor Q* is an exclusive AMA Queensland member publication and is available in hard copy or online.



AMA QUEENSLAND WEBSITE

The AMA Queensland website is your online portal to the most up-to-date information about your Association. It is an informative resource centre and gives you access to exclusive member-only content, allows you to manage your membership online and is home to a wide range of tools and resources for you to utilise. Look out for the mobile-friendly refreshed AMA Queensland website coming shortly in 2018.

www.amaq.com.au



PULSE

Pulse is our monthly email newsletter that keeps members informed with the latest news and information about the medical profession, our crucial advocacy support along with exclusive opportunities and offers through our network of corporate partners. With an easy-to-read format, *Pulse* ensures members have all the latest news at their fingertips.

Pulse is a great way to share and receive information with fellow members and colleagues. Contributions are welcome to membership@amaq.com.au.



PRESIDENT AND MEMBER UPDATES

Important industry issues or events often arise that can directly impact members or the profession as a whole. We regularly issue member or President updates via email and video, to highlight key information or developments that will impact members and their working environment.



SOCIAL MEDIA

Follow us on *Facebook*, *Twitter*, *YouTube*, *Instagram* and connect with us on *LinkedIn*. Join the AMA Queensland online community to be informed on the latest news and events as they happen, network with colleagues and discuss topics of interest.







EVENTS & TRAINING

AMA Queensland offers a wide range of conferences, training and networking events. These are listed in the monthly *Events and Training* online publication and on the AMA Queensland website www.amaq.com.au.

EVENTS, TRAINING AND PROFESSIONAL DEVELOPMENT

AMA Queensland hosts a range of high-quality, affordable events to support your professional development and networking needs. Many seminars are offered free of charge to members, and live webinar participation is available during seminars to enable our rural and regional members to attend. Information on course dates, content and preferential discounted member pricing can be found on our website www.amaq.com.au. Please find an indicative calendar below.

MONTH	EVENT	LOCATION	SUITABLE FOR
MARCH 	<i>Council of Doctors in Training Career Development Seminar/Webinar - free for members</i>	Brisbane and via webinar	Students and Doctors in Training
MARCH/APRIL 	<i>Workplace Relations Training Series 1 - discounted member rates available</i>	Around the state	Practice Managers, General Practitioners, Specialists
APRIL 	<i>Transitioning to Private Practice Seminar - free for members</i>	Brisbane	General Practitioners and Specialists
JUNE 	<i>Annual Junior Doctor Conference - discounted member rates available</i>	Brisbane	Students and Doctors in Training

AMA QUEENSLAND RESILIENCE ON THE RUN

In 2017, AMA Queensland secured funding from Queensland Health to deliver its ground-breaking *Resilience on the Run* program to all intern hospitals from 2017 – 2019. This innovative program was designed by the AMA Queensland Council of Doctors in Training, along with Dr Ira van der Steenstraten in response to the alarming findings of the 2013 Beyondblue report on the instance of depression in the medical profession and medical student population. The free program (delivered as a two-part workshop series) aims to equip interns with practical skills in mindfulness to help navigate the challenges of intern year. Intern members - keep your eye out for details and dates of the *Resilience on the Run* program at your hospital in 2018 and 2019. For any enquiries about the program, please contact resilience@amaq.com.au.




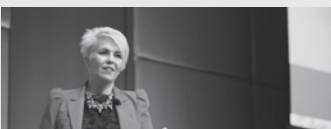

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MONTH	EVENT	LOCATION	SUITABLE FOR
AUGUST 	<i>Women in Medicine Breakfast</i> - discounted member rates available	Brisbane	All women in medicine
SEPTEMBER 	<i>Annual Private Practice & Medico-Legal Conference</i> - discounted member rates available	Brisbane	Practice Managers, General Practitioners, Specialists
OCTOBER 	<i>Workplace Relations Training Series 2</i> - discounted member rates available	Around the state	Practice Managers, General Practitioners, Specialists
	<i>Annual Dinner for the Profession</i> - discounted member rates available	Brisbane	All members, student members and support staff
NOVEMBER 	<i>Council of Doctors in Training Career Development Seminar/ Webinar</i> - free for members	Brisbane and via webinar	Students and Doctors in Training
DECEMBER 	<i>Annual Health Minister's Breakfast in the Regions</i> - free for members	Rotates between Cairns and Townsville	Local members and their support staff

Visit www.amaq.com.au for more information and to register online.

MJA CPD EVENTS

Join your colleagues at *MJA* live CPD seminars. Each seminar brings together a panel of experts to address challenging issues on a clinical topic. Every *MJA* event is an accredited CPD activity offering 40 category 1 RACGP QI & CPD points, and 30 ACRRM PDP points. Other college fellows are able to self-report the 6 hours of structured learning for each event and each participant receives a certificate of attendance. AMA members are entitled to a discount of \$79 off the registration cost for *MJA* CPD events.

Events are currently offered in major cities around Australia. To find out more please visit www.doctorportal.com.au/events/





WE MEET BESIDE ALL DOCTORS.



**REFER 1
MEMBER**

25% discount
on your membership



**REFER 2
MEMBERS**

50% discount
on your membership



**REFER 3
MEMBERS**

75% discount
on your membership



**REFER 4
MEMBERS**

No membership fee
for one year

BE REWARDED

**REFER A
MEMBER**

**AND RECEIVE A
DISCOUNT ON YOUR
MEMBERSHIP RATES**

THANK YOU

TO OUR CORPORATE PARTNERS

AMA Queensland would like to take this opportunity to thank our valued long standing corporate partners for their exceptional member benefits and financial assistance. Their ongoing support allows us to provide high quality delivery of member events and services.



Date of issue: February 2018

The information contained in this book is correct as at the date of issue. AMA Queensland reserves the right to remove, revise or include new benefits and services at any time and can remove a member's access to these services at any time.

PROTECTING YOUR PRIVACY - OUR PRIVACY POLICY

AMA Queensland is committed to protecting the privacy and confidentiality of the information we collect from members, visitors to our website, people who contact us and from our suppliers and partners in accordance with Commonwealth, State and Territory privacy law. Under these privacy laws, we are required to comply with a set of privacy principles. The core principles are in the Privacy Act 1988. Our privacy policy is available online at www.amaq.com.au/page/Privacy_Information_Policy.

If you have a concern or issue in relation to how we collect, store, use or disclose your personal information please contact the General Manager, Member Relations & Communications via:

E: membership@amaq.com.au

P: (07) 3872 2222

www.amaq.com.au

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‘LIKE US’ ON OUR
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ABOUT THE LATEST
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