

25 October 2023

The Hon Cameron Dick MP  
Queensland Treasurer and Minister for Trade and Investment  
1 William Street  
BRISBANE QLD 4000

Ms Amy Rosanowski  
Commissioner of State Revenue  
Queensland Revenue Office

[ama.com.au/qld](http://ama.com.au/qld)

88 L'Estrange Terrace  
Kelvin Grove 4059

PO Box 123  
Red Hill 4059

Ph: (07) 3872 2222  
Fax: (07) 3856 4727

[amaq@amaq.com.au](mailto:amaq@amaq.com.au)

ACN: 009 660 280  
ABN: 17 009 660 280

**By email:** [REDACTED]

**Subject: Extension of amnesty to enable practices to comply with updated Public Ruling**

Dear Treasurer and Commissioner

AMA Queensland has been actively informing members and practices about the Queensland Revenue Office's payroll tax amnesty for general practice and its updated Public Ruling (PTAQ000.6.2). We have been sending regular communications, have posted information on our website and held a payroll tax webinar just last night to help practices implement the changes need to comply with the QRO's advice.

Members, lawyers and accountants have reported, however, that despite genuine attempts by practices to make the necessary changes to business systems, particularly banking arrangements, they are experiencing significant difficulties.

A key issue is securing assistance from providers of practice EFTPOS machines to change current banking arrangements in compliance with the Public Ruling. Practice owners have been unable to even contact the major providers by phone or email at all, including Tyro and HICAPS. Our understanding is that these providers simply do not have the capacity to respond to this unforeseen change brought about by the updated QRO Public Ruling.

We reiterate our calls for an extension of the amnesty to all medical practices, regardless of whether they are eligible and registered for the amnesty. This is essential to enable them to adjust their business practices, in compliance with the new Public Ruling.

It would be manifestly unfair to issue liability notices to practices who have made good faith attempts to comply with the new ruling but have been unable to do so because of circumstances beyond their control.

Similar to practices' experiences, we have likewise been unable to contact EFTPOS providers to confirm a timeframe by which they anticipate they can implement the changes required to their clients' systems. Our corporate accounting and legal partners, however, anticipate that this is likely to take at least 6 months.

We are open to meeting with you to discuss this issue further and assist in communicating an extension of the amnesty to members and practices.

Yours sincerely



Dr Maria Boulton  
**President**  
**AMA Queensland**

Dr Brett Dale  
**Chief Executive Officer**  
**AMA Queensland**